ARGYLL AND BUTE COUNCIL MID-ARGYLL, KINTYRE AND

THE ISLANDS AREA

COMMITTEE

CUSTOMER SUPPORT SERVICES 7 DECEMBER 2022

#### AREA PERFORMANCE REPORT - FQ2 2022/23

### 1 Background

- 1.1 This paper presents the Area Performance Report for Financial Quarter 2 2022/23 (July to September 2022) and illustrates the agreed performance measures.
- 1.2 As previously agreed the 14 quarterly Corporate Outcome Indicators (COIs) are now reported to all Area Committees on a quarterly basis, and are now included in the Performance Reports.

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#### 2 Recommendations

- 2.1 It is recommended that the Area Committee
  - a) Notes and considers the performance and supporting commentary as presented.
  - b) Upon receipt of the Quarterly Performance Report the Area Committee contact either the Responsible Named Officer or Sonya Thomas with any queries.
  - c) Note that work is ongoing and to respond to Sonya Thomas with requests or comments regarding the layout and format of the Performance Reputation 13(nf \$66)

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- 3.1 Policy: None
- 3.2 Financial: None
- 3.3 Legal: TB1 0 0 1 8.8 40.9 Tm[ )]TJETB/FaNonelLegal:3

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